# Some remarks on charge-out rates method





### Outline of the presentation

- Price setting
- Timing
- Turnover divided by the number of hours
  - Which definition?
  - A suitable method ?
  - Quality Adjustment

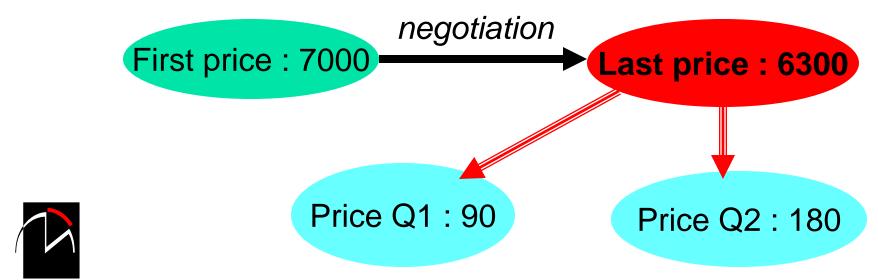




**PAYS DE LA LOIRE** 

#### **Price setting**

Qualification	Price list per hour	Estimated time
Q1 (junior)	100	50
Q2 (senior)	200	10





- Different types of timing :
  - When the contract is signed
  - When the service is provided
  - When the service is paid (invoicing time)
  - When the project is closed
- How is it possible to do?





# Timing and aggregation

The contract is signed in	Length of the contract	Price for Q1
January 2004	14 months	80
May 2004	6 months	90
September 2004	2 months	100

What is the average price for Q1 in Q3 2004?





#### Turnover divided by estimated time

"The time spent differs from the time estimated"

Which turnover?

An "artificial" seasonal variation?





#### A suitable method?

Period	Price	Estim.time	Real.time	T / RT
1	100	10	10	100
2	100	10	8	125

The evolution of price is + 25 % !!!





## « Quality Adjustment »

- Representative service : updating the weighting coefficients
- The evolution of productivity

The quality of service

